



**NUR**  
power

## **NOTICE**

### **Voltage Dip due to Animal Encroachment at NUR Renewable Solar Farm**

**Date:** 3 July 2026

**Time:** 8:55 a.m.

Dear Valued Customers,

We wish to inform you that a voltage dip affecting the power supply in Kulim Hi-Tech Park occurred due to an animal encroachment at the Solar Farm 132kV Substation.

Our technical team responded immediately, assessed the situation, and carried out the necessary isolation works to restore system stability. The incident has been managed with the highest priority.

We sincerely apologise for the inconvenience caused and greatly appreciate your patience and understanding during this time. We will continue to keep you informed with updates investigation as required.

For urgent assistance or further inquiries, please contact our Customer Service team at 04-4010101.

Thank you.

**N.U.R. Distribution Sdn. Bhd.**

*“Reliable Quality Energy”*