

DATE : 16 October 2025

SUBJECT: Planned Natural Gas Supply Outage on Saturday, 6

December 2025 from 07:00hrs to 23:00hrs (16 hours)

reliable quality

energy

Dear Valued Customers,

We wish to inform that NUR Power has received a request from Petronas to carry out urgent maintenance and repair works at the Petronas Metering Station scheduled on 6 December 2025, between 7.00am to 11.00pm. During this period, natural gas supply to NUR's generation plant will be fully cut off.

NUR has notified TNB for the natural gas supply shutdown and TNB has given commitment to ensure both hot connection lines are kept available to supply the KHTP's power demand. NUR will further operate one combined cycle block using distillate fuel for enhanced supply security.

We kindly request all parties to remain vigilant and ensure that the appropriate personnel are on standby during the 16-hour period on 6 December 2025.

For urgent assistance or further inquiries, please contact our Customer Service team at 04-4010101.

Thank for your support and co-operation.

Regards,

Chan Chee Hong Head of Distribution

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