



NUR
power

reliable
quality
energy

Our Privacy Policy

The Personal Data Protection Act 2010 (PDPA) came into force on 15 November 2013 to regulate the processing of personal data in commercial transactions. It applies to all personal data that the Company collects, uses and discloses in its daily operations, business dealings and practices.

Our Commitment to Privacy

N.U.R Power Sdn Bhd (which includes all its subsidiaries, related and associated companies) respect and are committed to the protection of your personal data and your privacy. As your privacy is important to us, we provide the Privacy Notice explaining our PDPA practices and the choices you can make about the way your information is collected and used. For easy accessibility, this Privacy Policy and Privacy Notice will be made available here on our website.

Privacy Notice _ English

Privacy Notice _ Bahasa Melayu

Privacy Policy

The Information We Collect

We may collect your personal data during your course of dealings with us in any way or manner including pursuant to any transactions and/or communications made from/with us. When you subscribe to our service, create an account, or request information from NUR Power, we will ask for informations like name, address, contact, email address, and communication information, payment card or financial account data, and account ID or credentials in order to fulfill your request. We may also collect your personal data from a variety of sources, including without limitation, at any meetings, events, seminars, conferences, talks, road shows, customer satisfaction surveys organised and/or sponsored by us, as well as from publicly available sources.

How We Use the Information

We use the Information you provide about yourself to perform the service you have requested and may use that Information to provide you with information about NUR Power services / products and promotions that may be of interest to you. Your Information may be shared among our employees, agents or other related and unrelated NUR Power entities and/or business partners acting on our behalf to conduct surveys or to provide a product or service you have requested. We do not share this information with non-related companies to NUR Power except to the extent necessary to complete your requests and, in the event we do share it, it is subject to their agreement to treat it as confidential business information and with the understanding that it may not be used for any purpose other than to perform their function.

Right to Amend Our Privacy Policy

Please note that N.U.R Power reserves the right to modify, update and/or amend this Privacy Notice from time to time with reasonable prior notice to you. We will notify you of any amendments via appropriate means. Any amendments to this Privacy Policy will be effective upon notice to you. By continuing to communicate with us, use our services or purchase our products after being notified of any amendments to this Privacy Notice, you will be treated as having agreed to and accepted those amendments.

If you have questions or concerns about our privacy practices or to exercise any of your rights and choices as described in this Notice, you can contact us via:

Email: pdpa@nur.com.my

Phone : +604 4010100